

Micro\$ale Pos Version 7 Feature List

Full Service

- Integrated Gift Card
- Integrated Frequent Diner
- Team Service
- Customizable table layout allows you to replicate your existing floor plan
- Automated system backup nightly
- Several integrated credit card interfaces including Mercury high speed processing
- Reservation system with email confirmation
- Reservation automatically populates the waitlist at a predetermined time
- Customer wait list with seating preference
- Intelligent Waitlist, giving the host wait times based on current seating times
- Text Message notification for customer wait list -- text customer when table is ready

Wireless

- Micro\$ale supports wireless devices for order taking, management functions and Inventory Management
- Hand Held Conversational Ordering which allows the server to type in the order and modifications as the customer is saying without interruption.

Quick Bar

- Quick Bar mode
- Opening bar tabs uses full name from credit card
- Allows open tabs with credit card Pre-authorization
- Reorder function
- Ring item and close check with two touches
- Easily create separate checks from one tab
- Recipe function for cocktails

Quick Service

- Single, dual and triple window Drive-Thru
- Pay function for car at the window during order process
- Quantity keys to the quick service screens
- Interface to Microplus Kitchen Video System
- Interface to Drive thru order confirmation screen
- Registers can be set as separate revenue centers
- Customer display
- Employee Time Clock at any workstation
- Ability to print random messages, coupons, and customer surveys
- Conversational Ordering which allows the cashier to type in the order and modifications as the customer is saying without interruption.

Phone In, Carry out, Pizza and Delivery Ordering

- Up to 8 line caller id with the customer's information held in a database while displaying the customer's last order for quick order recall
- ¼ and ½ pizza ordering. Pizza is priced differently for each size and number of ingredients added per pizza.
- MapQuest enabling easy point to point driving directions and Microsoft Map-point
- Phone Order customer database stores customer's name, address, phone number as well as last items ordered
- Configurable automatic delivery charge and driver payment amounts
- Pizza Label Printing
- Call ahead phone ordering with deposits
- Online ordering
- 80 Column phone order invoices

Self Service – Kiosk

- Puts the ordering power in the customer's hands
- The customer can enter their order by first selecting English or Spanish
- Onscreen help and optional voice prompts, "Does this complete your order" etc
- Customers ring up their own order and either pay by credit card or pay cash at a cashier station
- Onscreen advertising can be used when idle
- Ideal for hospital cafeterias or any place with employee accounts

Credit Cards

- PCI Compliant
- Reapply Credit Card Payment -- will allow voided credit card to be reapplied to a different check.
- Integrated Credit Card Processing through Mercury Payment Systems, Sterling and Payment Processing Inc (no additional software required)
- NetEpay and Data Cap Interface
- Pre-Authorization
- Automated Credit card batching during nightly closeout

Gift Cards

- Personalized Gift cards with restaurant logo
- Gift card handling through Mercury Payment and Sterling Payment
- Gift card reports containing payments, charges, and balances of gift card accounts

Frequent Customer

- Easily create frequent customer plans and discounts
- Create accounts for each customer with personal access number or card
- View and print account statements at any time

Back Office

- Email reports anywhere
- Back office dashboard allows for instant access to current sales, menu maintenance including pie chart breakdowns for sales by menu department, sales by meal period, sales by order destination, and labor percentage of sales.
- Easily manage and record Paid Outs and Refunds
- Daily Log -- Email daily events at end of day
- Employee maintenance and various real-time reports
- Employee email targeted to one or entire staff
- Use Time Window for Time Clock, Employee shifts generally start on the hour or half hour and this feature allows the staff a window of 5 minutes before or after shift. This is a great way to provide management control without the work of Labor Scheduling.
- Food Prep Forecaster, Using your past product sales, MicroSale will forecast how much food needs to be ready for different periods of the day.
- Real Time alerts sent to your , voids, discounts and labor

Inventory Management

- RPM inventory management program can help reduce food costs
- Run theoretical reports comparing ideal against actual
- Complete menu cost analysis
- Input PO's and Invoices
- PDA interface

Employee Scheduler

- Create daily templates for shifts needed
- Regulate when employees can punch in/out
- Set shift restrictions based on labor laws and age requirements

Corporate Polling

- "Enterprize" corporate polling built on the .NET Framework for companies with multiple locations
- "Real-Time" acquisition of store sales data
- Make changes to menus, discounts, and employees from corporate office and send
- changes to individual location or to all locations, with timed activation

Reporting

- Real-time reports for up to the minute information
- Sales history stored up to 2 years or longer
- Optional 40-column or 80-column report printing
- Optional emailing of all reports
- Sales Summary report with balance sheet and pie graphs
- Automated nightly and weekly closeout with automatic emailing
- Exports in .CSV and .IIF formats for use in a variety of applications

Corporate Reporting

- Real-time reports for up to the minute information via the Web
- Logon and Password protected
- History reports – Daily Sales, Hourly Sales, Payroll Reports, Drill-down reports
- Desktop application for Real-Time Sales and Labor that can be installed on multiple PCs

Menu Programming

- Create a variety of menus using, categories, departments, and menu items
- Assign menu items to buttons and customize size, shape, and color scheme of buttons as well as product logos
- Create combo menu items
- Multi level and timed pricing
- Mandatory and optional menu item modifiers
- Complete scale interface
- Inclusive "Bar" tax
- Handles pool table charge times with ease
- Can handle light retail with barcode creation and scanning
- Smart Tax for inclusive priced bar when food is ordered

Discount Programming

- Create coupons, discounts, gratuities, and service charges
- "Have one on Me" customizable coupons
- Create discount cards and events
- Coupons can be set to expire
- Time and day availability can be customized
- Customizable security settings
- Guest Services function allows the system to store coupons and discounts for the clients by name and or phone.

Food Preparation Forecasting

- Shave points off your food cost by creating forecast sheets based on sales history
- Create custom "Prep Sheets" based on time intervals
- Less waste by prepping closer to product usage by relying on actual sales data

Available Peripherals

- RFID server login
- Ingenico I6550 Debit PinPad
- NCI Weightronix 6720 Scale
- Whozz Calling Lite! Caller Id
- Microplus Remote Kitchen Video
- Remote Eyes Video Surveillance Interface
- Fingerprint verification interface
- Zebra Label Printing
- Zebra Ticket Printing
- Intercard Playcard interface
- X10 Light control Interface
- Texas Digital Drive thru display
- Telequip coin changer
- Keyboard wedge Credit card Mag swipes
- X-10 Box Software Interface(Light and Device Control)
- (PMS) Property Management Software Interface.
- Verifone 1000se Pin Pads